

WARRANTY

HJS ECE Tuning Downpipes

Warranty of HJS Emission Technology GmbH & Co. KG, Menden/Sauerland:

HJS grants a 2-year warranty on material and manufacturing defects from the date of installation if it can be proven that the installation has been carried out correctly by a specialist workshop, that the installation and operating instructions have been complied with in accordance with the vehicle manufacturer's specifications, and that the components have been used as intended within the scope of the statutory regulations when used in vehicles with series-production engine power. In the case of a warranty claim, the claimant must provide evidence that the installation and operating instructions have been complied with by means of meaningful installation invoices, error logs or other workshop documents.

Warranty/complaint handling:

Complaints must always be handled between the end customer and the respective dealer/HJS partner. The rest of the complaint handling process takes place between HJS and the sales partner. The HJS product which is the subject of the complaint must be sent to HJS for inspection together with all the documents listed below in order to ensure proper assessment.

Without the documents listed below, the warranty provider may reject the warranty:




- Fully completed warranty application form (provided by HJS)
- Invoice
- Copy of the vehicle registration certificate/registration certificate part I
- Product photo
- In the case of an error message:
 - Fault and AU exhaust analysis report
 - Checklist and questionnaire (provided by HJS)

The warranty period is 2 years from the date of installation or 80,000 km.

HJS is at liberty to repair the defective component, replace it or refund the purchase price. In the event of a replacement, the defective component shall be replaced free of charge by a new product of the same type, quality and type. If the component concerned is no longer manufactured at the time of the complaint, HJS shall be entitled to supply a similar HJS product.

The warranty claims of the vehicle owner against the workshop which installed the HJS component or against the parts dealer from whom the customer obtained the component shall not be limited by the HJS warranty declaration. This shall apply in particular in the event of failure of the replacement delivery, e.g. in the event of impossibility, defectiveness or delay of the replacement delivery.

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-  www.facebook.com/hjsmotorsporttuning
-  www.instagram.com/hjsmotorsporttuning
-  www.youtube.com

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